**From:** Barry Cadden
**Sent:** Tuesday, August 10, 2010 8:08 AM
**To:** gchin@neccrx.com
**Subject:** Re: Product problem

No problem...at least we have an answer! Sharon is replacing 50 syringes and then calling it even. I guess they did notice so we can't do that again. Just leave it as a mystery...no harm done
Sent from my BlackBerry® smartphone with SprintSpeed

---

**From:** Glenn Chin <gchin@neccrx.com>
**Date:** Tue, 10 Aug 2010 07:33:34 -0400
**To:** Barry Cadden<bcadden@neccrx.com>
**Subject:** RE: Product problem

I'm not sure if it's this lot but, there was 1 beaker (out of 4 beakers) of let active soln. that didn't have the Tetracaine in it. I didn't catch it until all 4 beakers were already syringed and it was only 1 beaker that I diluted with the other 3 beakers to try and equalize it. It was a precaution because the color looked off, but I mixed it with the 3 other let active soln. bottles. If it is this lot, that could be the reasoning. This lot# seems to be around the same time it happened. Besides that incident, I can't think of anything else that could cause a problem. Everything else besides that time has been consistent.

---

**From:** Barry Cadden
**Sent:** Monday, August 09, 2010 1:56 PM
**To:** Glenn Chin
**Cc:** Sharon Carter
**Subject:** FW: Product problem

Any other complaints? Ideas?

---

**From:** Blane Morphis
**Sent:** Monday, August 09, 2010 1:11 PM
**To:** Barry Cadden
**Subject:** Product problem

BC,

I just want to let you know about something.

Falmouth Hospital just called me and told me that none of the LET syringes from Lot #06232010@63 are working. The ER docs have complained that the patients aren't getting the effects and the pharmacists themselves have tried some and didn't notice any effect either.

I'm going to write this up and send it down—but I didn't know if you would want something like this elevated to your immediate attention?

Thanks,

**Blane Morphis**
Regional Sales Manager - Hospital Division
Medical Sales Management
Representing: NECC
**Direct Line: (508) 656-6511**
**Cell Phone: (508) 816-2596**
**Fax: (508) 820-9401**
bmorphis@medicalsalesmgmt.com
www.Neccrx.com

**NECC** - *A vital resource for sterile and non-sterile compounding medications.*